

## Lecture 19: Memory Processes

### III. COMMITTING INFO INTO LTS

#### A. Encoding

- The metaphors all speak to three fundamental aspects of memory:
  - **Encoding** (getting information into the memory system)
  - **Storage** (getting information permanently filed in the system)
  - **Retrieval** (getting information out of the system).
- We shall review factors and processes associated with each aspect.
  - We will also consider effective teaching strategies associated with each aspect.

### III. COMMITTING INFO INTO LTS

#### A. Encoding & Chunking

- Short term memory factors affect whether information is **encoded** (translated into meaningful material to remember)
  - One factor affecting encoding is the capacity of STM or memory span. Short term memory span is limited for most people to about to 7 pieces of information
    - RSSUASUAWTMBI = 12 chunks
  - But how you organize the information matters in defining a piece of information.
  - Information can be group or **chunked** to reduce memory demands
    - IBM TWA USA USSR = 4 chunks

### III. COMMITTING INFO INTO LTS

#### A. Encoding & Chunking

- How information is encoded depends on a variety of things. Among these factors is the background and knowledge of the person encoding the information.
  - Knowledge and experience is very important in how information is *chunked* or grouped
    - Experts novices in chess are equally good in remembering randomly placed chess pieces on a chess board.
    - But experts performed better than novices in remembering real chess game arrangements

### III. COMMITTING INFO INTO LTS

#### B. Rehearsal

- Rehearsing information in STS is important for storing information in LTS.
- Two types of rehearsal strategies to remember. How can you remember the name Arnold Brown
  - **Maintenance Rehearsal:** Mental repetition that holds information in STS
    - Maintenance Rehearsal: Arnold Brown, Arnold Brown
  - **Elaboration Rehearsal:** Alters or adds new information or connections to information in STS.
    - Elaboration : Arnold Brown, AB the first two letters of the alphabet. (Better for memory).

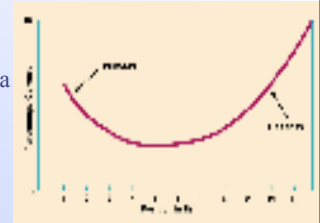
### III. COMMITTING INFO INTO LTS

#### B. Rehearsal

- Rehearsal is particularly important when learning serially presented information
  - Long sequences of unrelated items (letters) produce memory results which look like this:

Primacy & recency effects means that first (primacy) and last (recency) items in a list are better remembered

The first and last items get better rehearsed than the other items.



### III. COMMITTING INFO INTO LTS

#### B. Rehearsal

- Depth of Processing
  - Committing information to LTS depends on what you do with the information.
  - Limited or superficial processing of information produces poorer memory than more complete or deeper processing.
    - Superficial processing -- an objects' name or perceptual characteristics.
    - Deep processing -- an object's conceptual characteristics
- **Elaborate encoding and elaboration serves to improve memory.**

### III. COMMITTING INFO INTO LTS

#### C. Mnemonics

- **Mnemonics:** Strategies and tricks for improving memory such as the use of a verse or a formula.
- EVERY GOOD BOY DOES FINE: Notes on the line of the treble clef.
- ROY G. BIV: Colors of the spectrum (Red, Orange, Yellow, Green, Blue, Indigo, and Violet).
- MY VERY EDUCATED MOTHER JUST SERVED US NINE PIZZA: Planets of the solar system in order.

#### IV. CODES FOR STORING INFO IN LTS

##### A. Codes

- Files on a hard drive have different formats.
  - Some contain movies (.mpeg; .qtm)
  - Some contain text (.doc, .txt., .wpd)
  - Some contain pictures (.jpg)
  - Some contain instructions (.exe)
- Just as your hard disk contains files of different formats, so can your brain.
- Four formats we will consider
  - Episodic (time-based)
  - Semantic (symbol-based)
  - Images (picture-based)
  - Procedural (action-based)

#### IV. CODES FOR STORING INFO IN LTS

##### A. Codes

- 1. Episodic Memory:** Memory for personally experienced events, and the order of their experience.
- Two types of episodic memories: **Scripts and Autobiographical Memory.**
  - 1.i Scripts** code memories for specific sequences in particular contexts, like going to a restaurant.
  - Scripts serve to organize information and set up expectations.
    - Go to fast food Restaurant → Pay before you eat
    - Go to nice restaurant → Eat before you pay.

#### IV. CODES FOR STORING INFO IN LTS

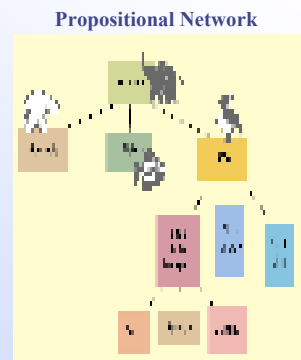
##### A. Codes

- 1.ii Autobiographical Memory:** Memory for personal information.
  - More general than scripts because such memories are about the self in a variety of different contexts or scenes.
  - Updated and reorganized with new information.
    - New experiences may change a lot about your autobiographical memory.
  - Memory for date when songs were released.
    - To figure it out, you tend to try to remember what you were doing when you hear the song.

#### IV. CODES FOR STORING INFO IN LTS

##### A. Codes

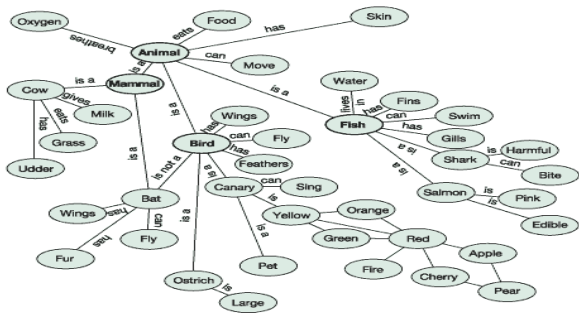
- 2. Semantic Memory**
- Memory for words, symbols, concepts and facts which are often organized as hierarchical propositional networks.
- Judging that birds are animals is faster than judging that robins are animals. See distance traveled for each judgments on the propositional network.



#### IV. CODES FOR STORING INFO IN LTS

##### A. Codes

- A fairly typical semantic network



#### IV. CODES FOR STORING INFO IN LTS

##### A. Codes

- **3. Procedural Memory:** Memory for actions like riding bicycles.
  - Procedural memory is usually implicit –no awareness of learning.
  - HM without a hippocampus can learn procedures.
  - Cerebellum is implicated.
- **4. Imagery:** Memory for mental pictures that resemble physical reality.
  - Image of objects better remembered than just the word.

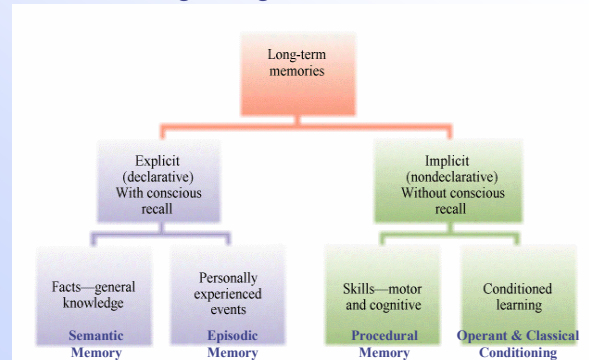
#### IV. CODES FOR STORING INFO IN LTS

##### A. Categorizing Codes

- These storage formats can be categorized as Declarative or Procedural memory and involving Implicit or Explicit memory processes.
  - **Declarative vs. Procedural:** Declarative memory is memory for rules, semantics and events whereas procedural memory is memory for actions and action-condition ( $S \Rightarrow R$ ) relations.
  - **Explicit vs. Implicit:** Explicit memory involves largely conscious and effortful recollection processes whereas implicit memory involves unconscious and automatic recollection processes.

#### IV. CODES FOR STORING INFO IN LTS

##### A. Categorizing Codes



#### IV. REMEMBERING AND FORGETTING

##### A. Recall and Recognition

- **Retrieval:** The process by which that information in LTS, is brought back to STS.
- There are many factors to explain retrieve success or failure.
  - Whether information is *recalled* or *recognized* affects retrieval success.
  - **Recognition:** Identify something as having been previously learned (automatic activation of LTM information). Pictures of elementary school friends.
  - **Recall:** Produce knowledge from memory (self-activation of the LTM information). Names of friends recognized.

#### IV. REMEMBERING AND FORGETTING

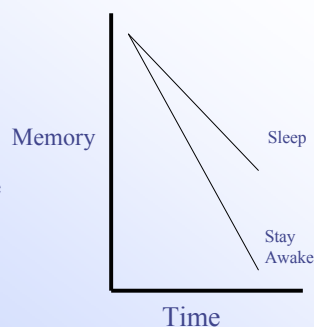
##### B. Decay

- But even using recognition as a measure, there are many factors which can explain failure to retrieve information in LTS.
- **Decay:** Memory traces are weakened or decay over time.
  - Not a popular view as LTM is thought to keep information for a very long time.
  - The problem is that decay confounds lots many factors.
  - Over time, new things are learned which affects what has been learned etc. It looks like decay but really involves other factors at work.

#### IV. REMEMBERING AND FORGETTING

##### B. Decay

- Consider the effect of time on two groups who learned nonsense syllables equally well.
- One group sleeps and one stays awake doing other things.
- Memory was worse when staying awake than sleeping
- Why?



#### IV. REMEMBERING AND FORGETTING

##### C. Replacement and Interference

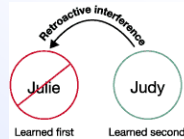
- **Replacement:** New information may just wipe out or replace old information.
  - The awake group encountered new information which wiped out the old information
- **Interference:** The process of forgetting in which a new memory interferes with the old one.
  - Maybe new information caused some confusion when recalling the old information (retroactive interference)

#### IV. REMEMBERING AND FORGETTING

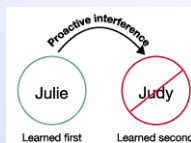
##### C. Replacement and Interference

- Two types of interference:

- Retroactive Interference:** Forgetting that occurs when recently learned material interferes with the ability to remember similar material stored previously.



- Proactive Interference:** Forgetting that occurs when previously stored material interferes with the ability to remember similar, more recently learned material.



#### IV. REMEMBERING AND FORGETTING

##### D. Context Effects and Mood.

- Retrieval may be helped or hindered depending on the physical and psychological context.
  - Greater recall occurs when learning and retrieval contexts are the same.
    - Remembering learned under water are better recalled underwater and word learned on the land are better recalled on the land.
    - Contexts can prime memories (déjà vu experiences).
  - Mood
    - Emotional states can also prime memories. Remembering items best when in the same mood as when it was learned.

#### IV. REMEMBERING AND FORGETTING

##### D. Retrieval Cues

- Sometime we can later remember something which we can not remember at the time.
  - Tip of the Tongue:** Information in LTS is available but inaccessible
- This type of forgetting is called **cue-dependent**.
  - It is as if the retrieval cue to remembering the target material is forgotten, not the material itself.
  - One retrieval cue is the context under which info is first encoded and remembered.
    - State-dependent memory:** The tendency to better remember material when in the same state as when first learning it.

#### IV. REMEMBERING AND FORGETTING

##### E. Repression and Amnesia

- Repression:** Unconscious defense mechanism, suggested by Freud, by which memories existing in LTS are stopped from being made conscious.
  - Difficult to explain how memories are evaluated before being made aware.
- Psychogenic Amnesia:** Partial or complete loss of memory due to non-organic causes for threatening or traumatic experiences.
  - Very controversial. May be due to suggestibility.